



RECEIVED
JUL - 1 2005
PUBLIC SERVICE
COMMISSION

June 27, 2005

Ms. Beth O' Donnell
Executive Director
Kentucky Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615

Re: Case No. 2005-00186
Information Request Response of Epicus, Inc. [Epicus]

Enclosed for filing are the original and five (5) copies of Epicus, Inc. information request response in Case No. 2005-00186.

1. Epicus offers FreedomUnlimited per the tariffed page attached in Attachment A:

FreedomUnlimited

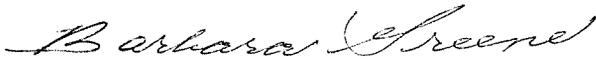
FreedomUnlimited makes available to the customer unlimited local exchange calling, unlimited local toll calling, unlimited voice mail access, unlimited local features and 2,500 direct dialed (1+) domestic long distance minutes. This plan is designed for typical domestic residential voice usage only. Unused minutes will not roll over to the next month and are not sharable with any other additional lines. Usage does not include calls to 900 numbers or directory assistance. Domestic minutes in excess of the allotted 2,500 will be billed \$.059 per Interstate minute and \$.049 per Intrastate minute.

2. Yes, as described above.
3. Epicus Customers are notified at the onset of the order process per Epicus Letter of Agency attached in Attachment B.
4. Epicus does not market FreedomUnlimited through third parties.
5. Epicus notifies customers of excess usage patterns per the Notice of Excess Usage letter attached in Attachment C.
6. Should Epicus make tariff revisions that impact the Customer on the FreedomUnlimited plan, a notice is sent to the customer.

7. Customers are able to check the number of minutes they have used on the FreedomUnlimited plan by calling Epicus Customer Care Representatives.
8. The naming of the FreedomUnlimited plan emulated the “unlimited” plans of competitive company’s in the marketplace at the time of its creation. FreedomUnlimited was tarified with its limitations clearly explained and met with the approval the Commission’s in the majority of the BellSouth footprint.
9. Epicus plans and terms are clearly identified in its Letter of Agency ordering form and in its tariffs.
10. Epicus has had no Commission related informal complaints regarding Epicus Kentucky customer’s usage of the FreedomUnlimited plan.

Please acknowledge receipt of this filing by stamping the extra copy of this transmittal letter and returning it in the self-addressed stamped envelope provided for this purpose.

With kind regards,



Barbara Greene
Regulatory Manager
bgreene@epicus.com
407-942-1256

Enclosures

Attachment A

Epicus, Inc.
Kentucky Tariff No. 1

Freedom Unlimited

SECTION 6.0 – LOCAL SERVICES PRICE LIST, (CONT'D.)

6.1 Residence Local Exchange Service, (Cont'd.)

6.1.3 FreedomUnlimited

FreedomUnlimited makes available to the customer unlimited local exchange calling, unlimited local toll calling, unlimited voice mail access, unlimited local features and 2,500 direct dialed (1+) domestic long distance minutes. This plan is designed for typical domestic residential voice usage only. Unused minutes will not roll over to the next month and are not sharable with any other additional lines. Usage does not include calls to 900 numbers or directory assistance. Domestic minutes in excess of the allotted 2,500 will be billed \$.059 per Interstate minute and \$.049 per Intrastate minute.

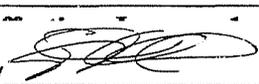
Monthly Package Price for FreedomUnlimited: \$49.95
Monthly Package Price for FreedomUnlimited Exception Area III: \$64.86 * (T) (I)

FreedomSelect includes the following:

1. One Local line
2. Unlimited local calling
3. Caller ID Deluxe with Anonymous Call Rejection
4. Call Waiting Deluxe
5. Call Forwarding with Remote Activation Capability
6. Three-Way Calling
7. Call Block
8. Call Return
9. Call Selector
10. Call Tracing
11. Repeat Dialing
12. Speed Calling
13. FreedomMessaging
14. Message Waiting Notification
15. Call Forwarding – Busy Line
16. Call Forwarding – No Answer
17. (Deleted)
18. FreedomExtended
19. Unlimited Interstate Toll
20. Unlimited Intrastate Toll
21. 00 Access to FreedomMessaging

* Reference page 46.1 for Local Exception Area III

ISSUED: November 30, 2004
ISSUED BY: Gerard Haryman, President

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
01/01/2005 (T)
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
E 2005
By 
Executive Director

Attachment B

Epicus, Inc. Residential Agreement
Letter of Agency



**Epicus, Inc. Residential Agreement:
Letter of Agency & Transfer Account
Authority (LOA & TAA)**

Main Telephone Number. Please select from one of the available service offerings listed below for your main telephone number. Enter your main telephone number and a contact number on the right.		Main Telephone Number Contact Number
<input type="checkbox"/> FreedomUnlimited™ \$ _____ (Includes Line Cost, free Local, Regional IntraLATA Service, Free 2500 Anytime Long Distance Minutes throughout the United States and Canada, Enhanced Features Group & Freedom Messenger Service. Overage: 5.9 cents per domestic minute or applicable off-shore/international rates apply.) <input type="checkbox"/> FreedomPlus™ \$ _____ (Includes Line Cost, free Local, Regional IntraLATA Service, Free 250 Anytime Long Distance Minutes throughout the United States and Canada, Enhanced Features Group & Freedom Messenger Service. Overage: 5.9 cents per domestic minute or applicable off-shore/international rates apply.)	<input type="checkbox"/> FreedomSOHO™ \$ _____ (Includes Line Cost, free Local, Regional IntraLATA Service, Free 300 Anytime Sharable Long Distance Minutes throughout the United States and Canada, Enhanced Features Group & Freedom Messenger Service. Overage: 4.5 cents per domestic minute or applicable off-shore/international rates apply.) <input type="checkbox"/> FreedomSelect™ \$ _____ (Includes Line Cost, free Local & Regional IntraLATA Service, Enhanced Features Group & Freedom Messenger Service. Long Distance Rates Apply.) <input type="checkbox"/> FreedomAnywhere™ (Long Distance Only) Rate: Intrastate _____ Interstate _____	<input type="checkbox"/> Freedom extra (List additional features in the space provided.)
Additional 2nd line. Please select from one of the available service offerings listed below for your 2 nd line. Enter your 2 nd line number or the word "New" for establishing a new 2 nd line on the right. Note: When ordering FreedomSOHO for your main line, freedom full line will only be available for additional line(s); no other product mixing will be permitted.		2nd line Number
<input type="checkbox"/> FreedomUnlimited™ \$ _____ (Includes Line Cost, free Local, Regional IntraLATA Service, Free 2500 Anytime Long Distance Minutes throughout the United States and Canada, Enhanced Features Group & Freedom Messenger Service. Overage: 5.9 cents per domestic minute or applicable off-shore/international rates apply.) <input type="checkbox"/> FreedomPlus™ \$ _____ (Includes Line Cost, free Local, Regional IntraLATA Service, Free 250 Anytime Long Distance Minutes throughout the United States and Canada, Enhanced Features Group & Freedom Messenger Service. Overage: 5.9 cents per domestic minute or applicable off-shore/international rates apply.) <input type="checkbox"/> FreedomSelect™ \$ _____ (Includes Line Cost, free Local & Regional IntraLATA Service, Enhanced Features Group & Freedom Messenger Service. Long Distance Rates Apply.)	<input type="checkbox"/> Freedom Line \$15.00 (Available only with FreedomUnlimited, FreedomPlus & FreedomSelect Plans. Includes Line Cost, free Local & Regional IntraLATA Service. Long Distance Rates Apply.) <input type="checkbox"/> Freedom Full Line \$30.00 (Only available with the FreedomSOHO Plan. Includes Line Cost, free Local & Regional IntraLATA Service & Free Enhanced Features Group. Long Distance is a required element of this plan. Free Anytime Sharable Minutes rules apply to any additional line up to the allotted sharable minutes. Overage 4.5 cents per minute or applicable off-shore/international rates apply.) <input type="checkbox"/> FreedomAnywhere™ (Long Distance Only) Rate: Intrastate _____ Interstate _____	<input type="checkbox"/> Freedom extra (List additional features in the space provided. If you have more than 2 lines, please use another Residential Agreement LOA.)
Service Address (Complete Name)		Billing Address (If different from service address)
First _____ Last _____	First _____ Last _____	
Street _____	Street _____	
City _____ State _____ Zip _____	City _____ State _____ Zip _____	
Additional Freedom Service Offerings (Administrative fee of \$4.95 applies per order request)		Customer Information
Calling Cards (Up to 3) <input type="checkbox"/> 1 <input type="checkbox"/> 2 <input type="checkbox"/> 3		Date of Birth / / Email Address _____
Toll Free Number(s) (Monthly recurring fee of \$.99 per toll free number applies.) <input type="checkbox"/> New 8xx Number(s) Destination # _____ <input type="checkbox"/> Existing 8xx Number(s) (Resp Org Form and bill must be attached)		Social Security Number - -
<input type="checkbox"/> I hereby authorize Epicus to debit my credit card monthly until further written notice. (Please print your complete name as it appears on your credit card.)		Billing Options <input type="checkbox"/> Online Bill (I would like to access and pay my monthly invoice online with my credit card. Please include your credit card information below.) <input type="checkbox"/> Paper Bill (I would like to receive my monthly invoice by mail US Post and pay my monthly invoice with my credit card. Please include your credit card information below. The credit card payment method is required for the first six months, after that time you may call our customer care department and change your payment option.)
Full Name: _____ Card Type <input type="checkbox"/> American Express <input type="checkbox"/> Discover <input type="checkbox"/> MasterCard <input type="checkbox"/> Visa		Bank Issued: _____ Exp Date: _____ /
Credit Card Number: _____		
I understand Epicus initial Local Service invoice may appear higher and that billing is done one month in advance and includes the portion of the month that the local service is established with Epicus. The Service Plan monthly rate does not include applicable taxes, regulatory fees, surcharges and that services and/or features are subject to availability and current configurations. If your estimated usage exceeds \$500.00 a month, a credit check may be warranted. (Letter of Agency & Transfer Account Authority) I authorize Epicus to act as my agent of purpose for changing my telecommunications provider for services and telephone numbers above. I authorize Epicus to change my local telephone service, local toll service, long distance service and international service and for any other services selected to Epicus. I fully understand that that I may choose only one primary local and long distance carrier for each telephone number and that changing my service may result in my local company to charge a switching fee for changing my phone service. I further understand and agree to pay all applicable charges that include installation line charges for establishing new service with Epicus. My signature certifies that I am at least 18 years old and that I am fully authorized to change telephone companies for services to the telephone number(s) listed above and agree to the conditions as set forth in Epicus' Federal and State Tariffs, Terms and Conditions and Service Plans.		
Customer Authorized Signature _____	Date _____	Customer Name (Print) _____
I fully understand that execution of this form will result in a change of telecommunication service to Epicus.		
Sales Agent Name _____	Date _____	Agent Company Name _____ Agent ID _____

Attachment C

Epicus, Inc. Freedom Unlimited Plan
Notice of Excess Usage



Customer Name
Customer Address

Date

Re: **Epicus Freedom Unlimited Plan
Notice of Excess Usage**

Dear Valued Epicus Customer:

This notice is to alert you to the Terms and Conditions of your Freedom Unlimited Plan and how excess usage over the 2,500 free minutes impacts your phone bill.

Effective May 1, 2004, the Terms and Conditions of the Freedom Unlimited plan were modified. Terms and Conditions state the following: *"The Freedom Unlimited plan makes available to the end user unlimited local exchange calling, unlimited local toll calling, unlimited voice mail access, unlimited local features and 2,500 free 1+ domestic long distance minutes. This plan is designed for typical domestic residential voice usage only. Unused minutes will not roll over to the next month and are not sharable with any other additional lines. Usage does not include calls to 900 numbers or directory assistance. Canada, Alaska and Hawaii are currently included in the 2,500 free minutes. Epicus may, at its sole discretion, discontinue the availability of Canada, Alaska or Hawaii within the 2,500 free minutes. Domestic minutes in excess of the allotted 2,500 will be billed at 5.9 cents per Interstate minute and the applicable Intrastate per minute rate."*

Our records indicate that your Freedom Unlimited usage may not be typical domestic residential usage. **Should you be using the residential Freedom Unlimited plan to run a business, you are required to change your account to a business plan.** Domestic minutes in excess of normal domestic residential usage are billed at 5.9 cents per Interstate minute and the state specific Intrastate rate per minute. Please refer to your current invoice to identify the impact your excess usage has had on your bill. Your account must be current to prevent interruption of your long distance service as a result of your excessive usage.

Please contact Epicus Customer Care at 1-800-314-8428 to discuss potential payment options to avoid interruption of your long distance service.

With kind regards,

Epicus Customer Care